

Seven Dials Medical Centre



To whom it may concern,

It is my pleasure to recommend Mr Craig Stanley who worked as Locum Practice manager in our practice from 06.12.21 to 31.03.22.

He came to help us when our long term practice manager decided to leave the surgery unexpectedly. He did an excellent job in his position and was an asset to our organisation during his work with our surgery. He has an excellent written and verbal communication skills, is extremely organised, can work independently and is able to perform multiple tasks to ensure that all aspects are completed in a timely manner.

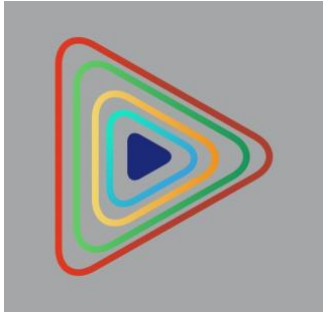
He helped us to employ the new staff for reception, advertising for a nurse position and also employing a permanent practice manager. He continued to offer his support to the new practice manager after he left our medical centre until the new manager was able to work independently.

I found him competent in all aspects of practice managerial duties and have no reservation in recommending him for your organisation.

Kind Regards,

Dr Razi Torbati

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Reference Mr. Craig Stanley

To Whom It May Concern,

I have known Mr. Craig Stanley for over 15 years. We first met whilst working in Primary Care in the Royal Navy and latterly, I recruited Craig as a Practice Manager for a practice in Buckinghamshire I was supporting.

Upon joining the practice, Craig made an immediate impact and with a period of 12 months led the practice to achieve a CQC rating of GOOD; this was the first time the practice had been inspected under the new provider. This achievement should not be underestimated, as in the preceding months prior to Craig's arrival, there had been significant staffing issues, high use of locum staff and poor feedback.

Craig's strengths and leadership capabilities made him the ideal candidate to implement change and drive the practice forward. Craig worked tirelessly with all stakeholders and made the necessary changes to ensure service delivery met the needs of the patient population. He recruited permanent staff into key roles, providing continuity of care to patients and providing staff with some much needed support and assurance.

During Craig's tenure, the practice has continually improved, he has introduced improved routines, embedded robust governance procedures and formed a cohesive team, all of which have enhanced patient outcomes.

I highly recommend Craig to any primary care organisation and am certain he will not disappoint.

Should you have any further questions, please do not hesitate to contact me.

Kind regards,

Mr Phil. Coates
Director